DSWD
Department of Social Welfare and Development

DSWD POLICY AGENDA

2020-2025

"INVESTING IN PEOPLE FOR RESHAPING PHILIPPINE SOCIETY TO A MORE INCLUSIVE, EMPOWERED AND HUMANE COMMUNITY"

“Investing in people to radically reshaping Philippine society into a more inclusive, empowered and humane community”

DSWD POLICY AGENDA 2020-2025

Administrative Order 01, s. 2021

What is Policy?

- in its broadest sense, policy is defined as a guide or outline for present as well as future action
- links a proposed action to a likely outcome
  - expresses standards, behaviours, and expectations to guide actions.
- may be simple (issuance of AO expected to yield a consequence) or quite complex (with costs, benefits and unintended consequences)
- may be broad (concept) or specific (stated position of intended outcomes);
- may be visionary and set direction based on a statement of principle/s.

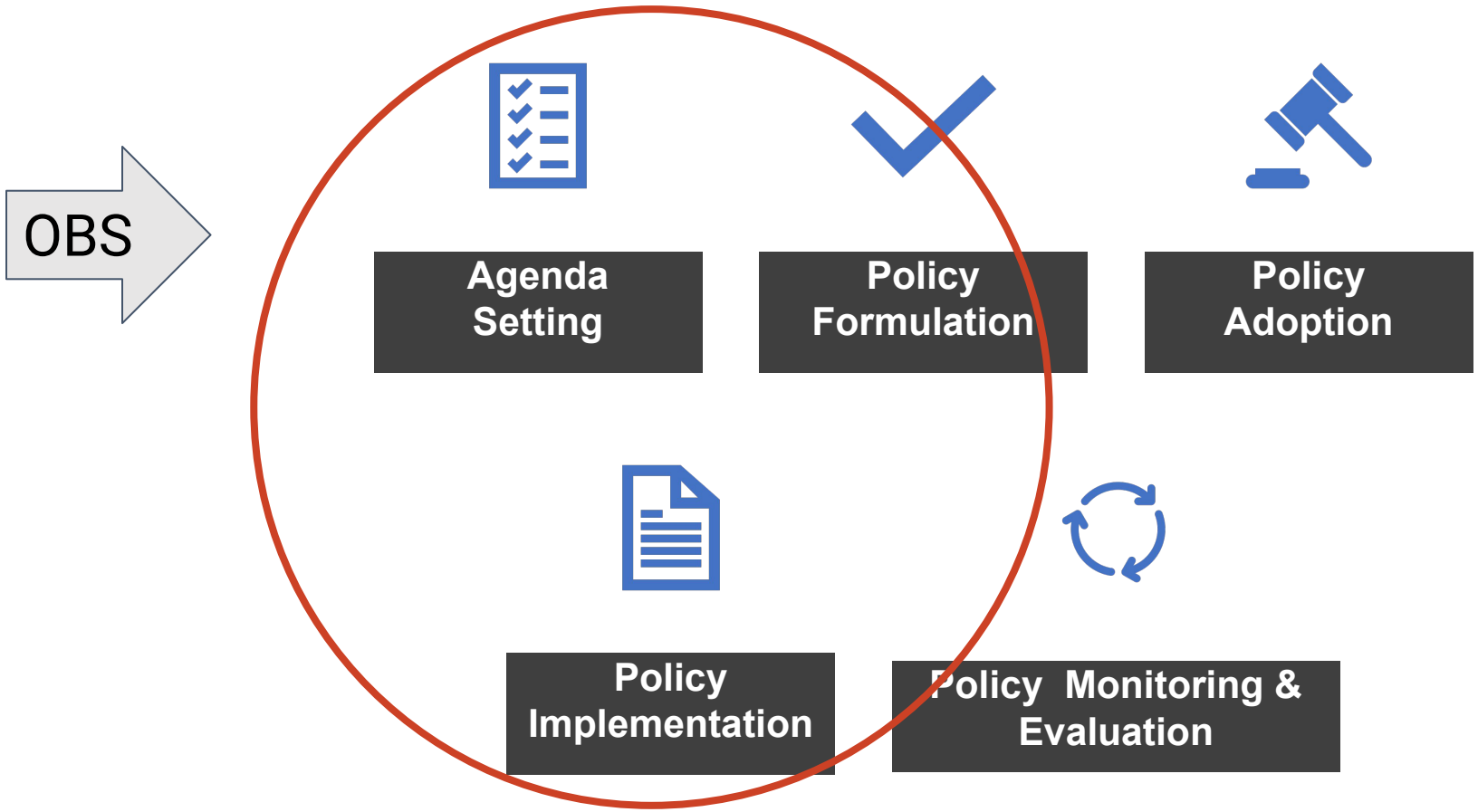
Public Policy

- a long-standing decision made by governments or public authorities to address the public's concerns or initiate ideas or solutions to the public's problems.

Importance of Policy

- they set guidance and expectations
- keep responsible parties accountable
- ensure compliance with the law

Policy Development Process



VISION The Department of Social Welfare and Development envisions all Filipinos free from hunger and poverty, have equal access to opportunities, enabled by a fair, just, and peaceful society.

STRATEGY MAP 2028
Department of Social Welfare and Development

Impact

Improved Social Protection contributing to Poverty Reduction

Focus

Increase capacity of LGUs to improve the delivery of social protection and social welfare services

Improve well-being of Beneficiaries and 4Ps households through strengthened social welfare system

Core

TARA
Mainstream the Social Protection in the Comprehensive Development Plan of the LGUs

POLICY REFORM
Develop policies advancing the capacities of the LGUs to institutionalize social protection

SOCIAL CASE MANAGEMENT
Provide appropriate interventions based on accurate analysis of clients' needs towards reducing vulnerability and sustaining resilience of 4Ps households

REGULATORY
Ensure compliance of C/RCF and Social Welfare and Development Agencies (SWDAs) to standards in the delivery of social welfare services

Support

HUMAN and ORGANIZATIONAL CAPITAL

Develop highly competent personnel and a responsive structure for DSWD and its intermediaries

INFORMATION CAPITAL

Promote an informed and evidence-based decision-making through strong utilization of credible and reliable information management systems

MONITORING AND EVALUATION

Generate reliable data to improve the delivery of SWD programs and services for its clients

FINANCE AND LOGISTICS
Establish an effective resource management that will promote efficient planning, programming and budget execution system

MISSION To lead in the formulation, implementation, and coordination of social welfare and development policies and programs for and with the poor, vulnerable, and disadvantaged.

CORE VALUES
Maagap at Mapagkalingang Serbisyo | Serbisyong Walang Puwang sa Katiwalian | Patas na Pagtrato sa Komunidad

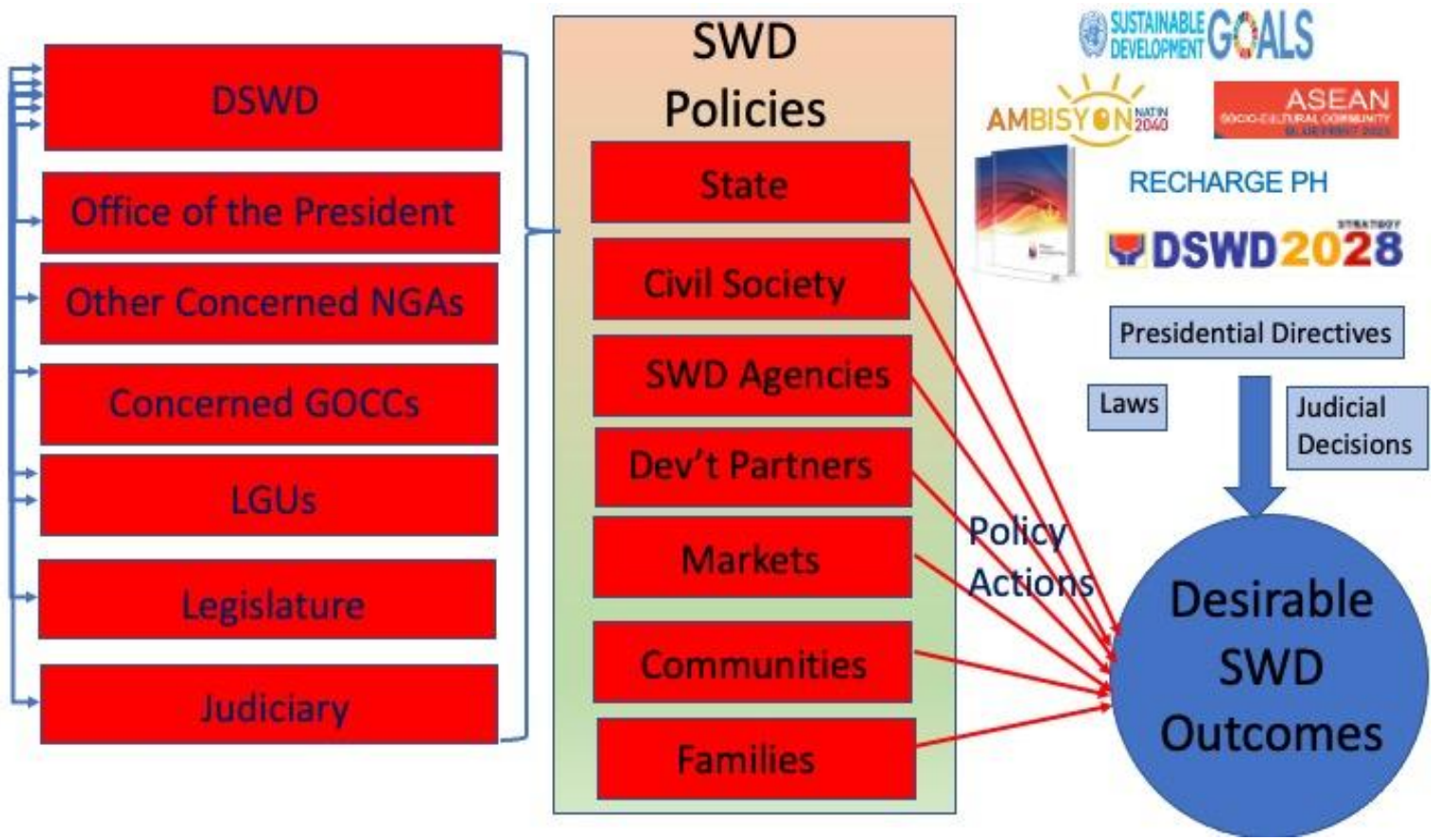
Policy Agenda and the SWD Ecosystem

AO 13, S. 2015 – DSWD Policy Development Framework

- *rationalizes and provides guidance to OBS and FOs on the process and strategies of developing policy issuances*

AO 10, S. 2018 - Adopting the DSWD Strategic Plan 2018-2022

- *An instrument to communicate the desired outcomes and the necessary strategies and critical activities to achieve the DSWD's client-focused and organization-focused objectives, as well as the contribution of the Department to national development goals.*



Policy Agenda and SWD Ecosystem (cont'd)

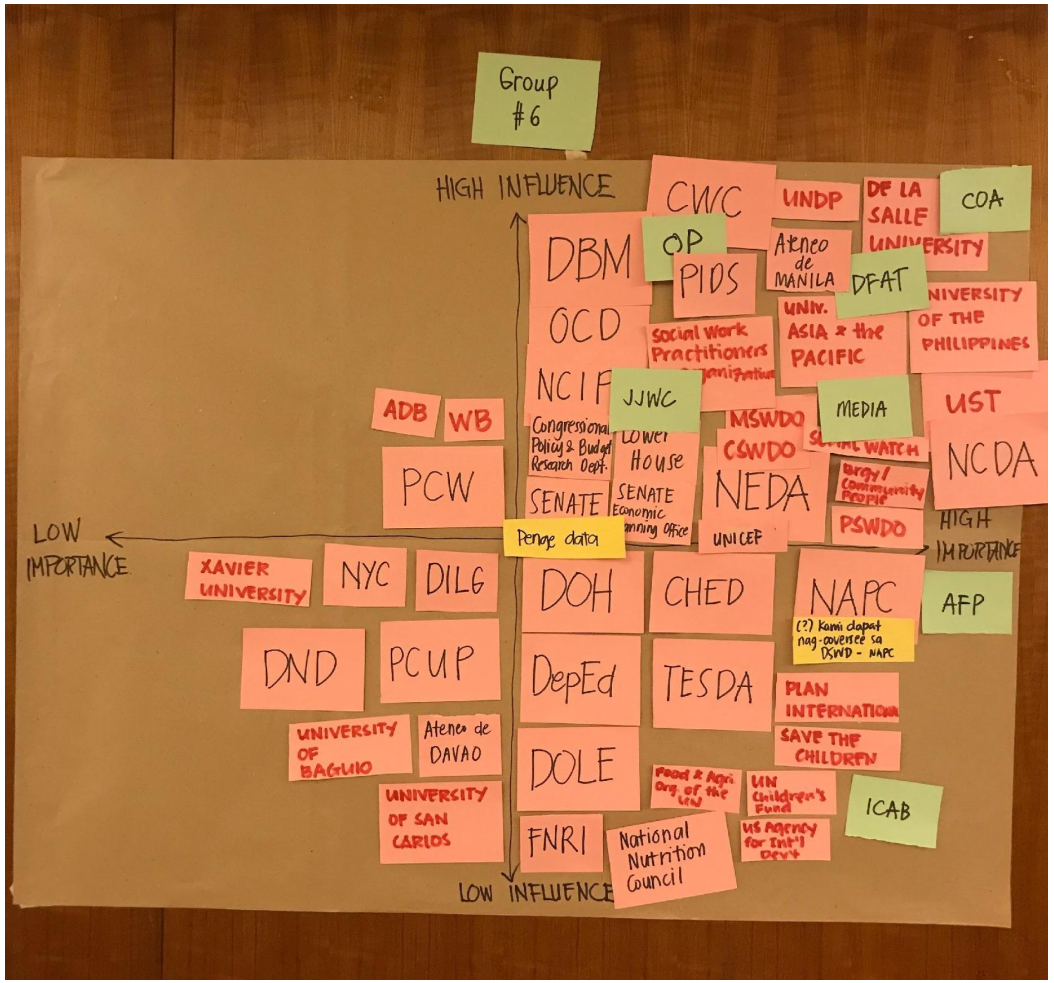
"What is a Policy Agenda?"

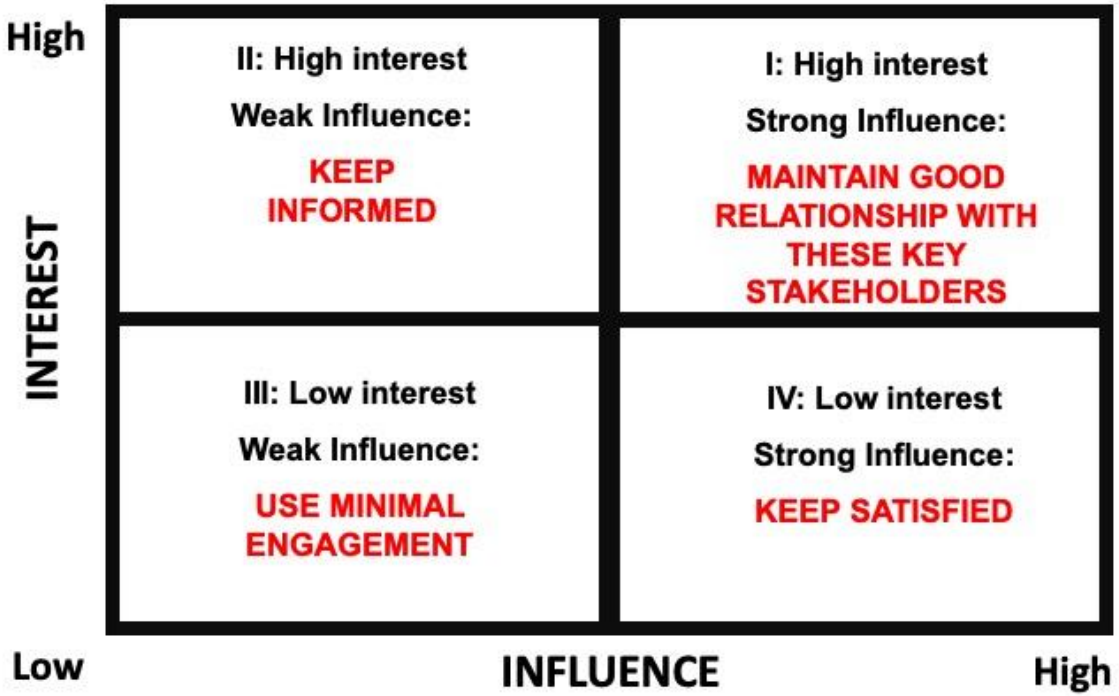
- composed of SWD policy thrusts that the DSWD (and its SWD partners) will be focusing on for the medium-term (2020-2025).
- result of participatory process, i.e., DSWD staff and stakeholders providing inputs on SWD issues.
  - SWD issues can be fuzzy, ill-defined, and are not always easily solved.
  - Policy Agenda is not the sum of all issues.
  - Policies have technical and political aspects. Decision makers need to make decisions based on good cause-effect knowledge base.
- two conceptual agendas: (i) systemic (from shared consensus); (ii) institutional

Consultative Process

- Key Informant Interviews (KIIs) and Focus Group Discussions (FGDs)
  - Past and present government officials (legislators, DSWD secretaries, LCEs, other officials in Executive Branch)
  - Policy researchers
  - Representatives of attached agencies, other NGAs and development partners
  - DSWD staff from CO and Fos
- KII and FGD participants were asked views about SWD issues, thoughts on opportunities and constraints facing DSWD, and issues on capacity development
- KII and FGD Sessions lasted at least 1.5 hours. FGDs with DSWD staff also involved stakeholder analysis

Consultative Process





Voices of SWD Stakeholders and DSWD Staff

1. DSWD should **reflect on** its **mandate** to prioritize agenda setting:

2. DSWD ought to **re-define itself amidst changing bureaucracy** (and environment):

1. **Persisting challenges on hunger and rural development**, and need DSWD to champion these issues and more generally, poverty reduction, by steering (rather than rowing) government-wide policies

Voices of SWD Stakeholders and DSWD Staff (cont'd)

4. Work on disasters could be minimized: preposition already undertaken, but need to **harness** use of "**sphere standards**" for disaster preparations of LGUs (first responders)
5. Need **more policy insights from wealth of data** within DSWD (admin data, including programs, e.g. Listahanan, SWDI, SocPen databases) and outside Department (PSA surveys and other available data)

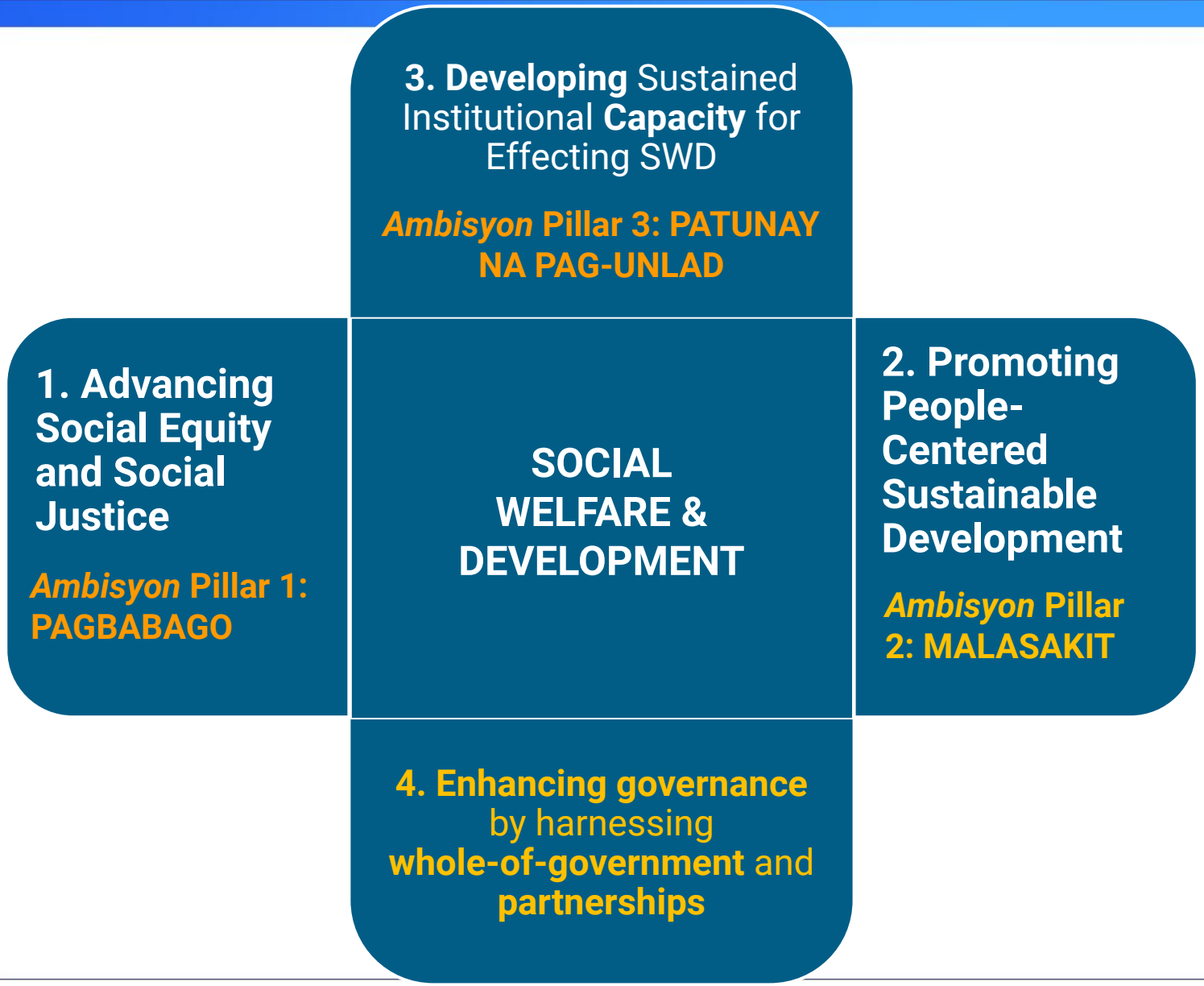
Voices of SWD Stakeholders and DSWD Staff (cont'd)

6. More focus on **capacity development** at three levels: (a) LGUs; (b) SWD agencies (i.e. regulatory/standard setting); (c) within DSWD

7. **Governance** at DSWD could be considerably improved

8. **Harness partnerships**, esp. w/ attached agencies & LGUs using "whole of government"

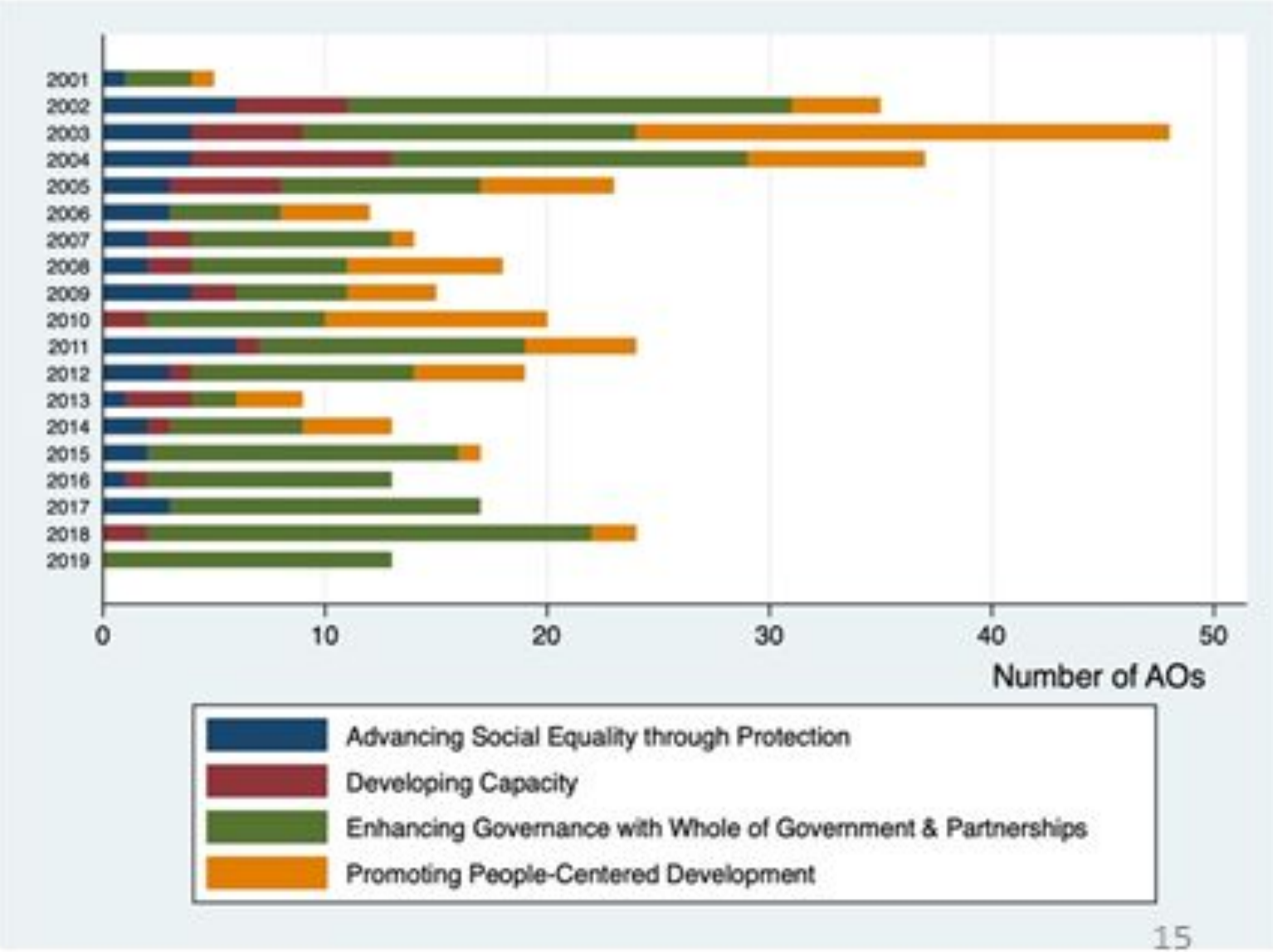
Four-Point Themes

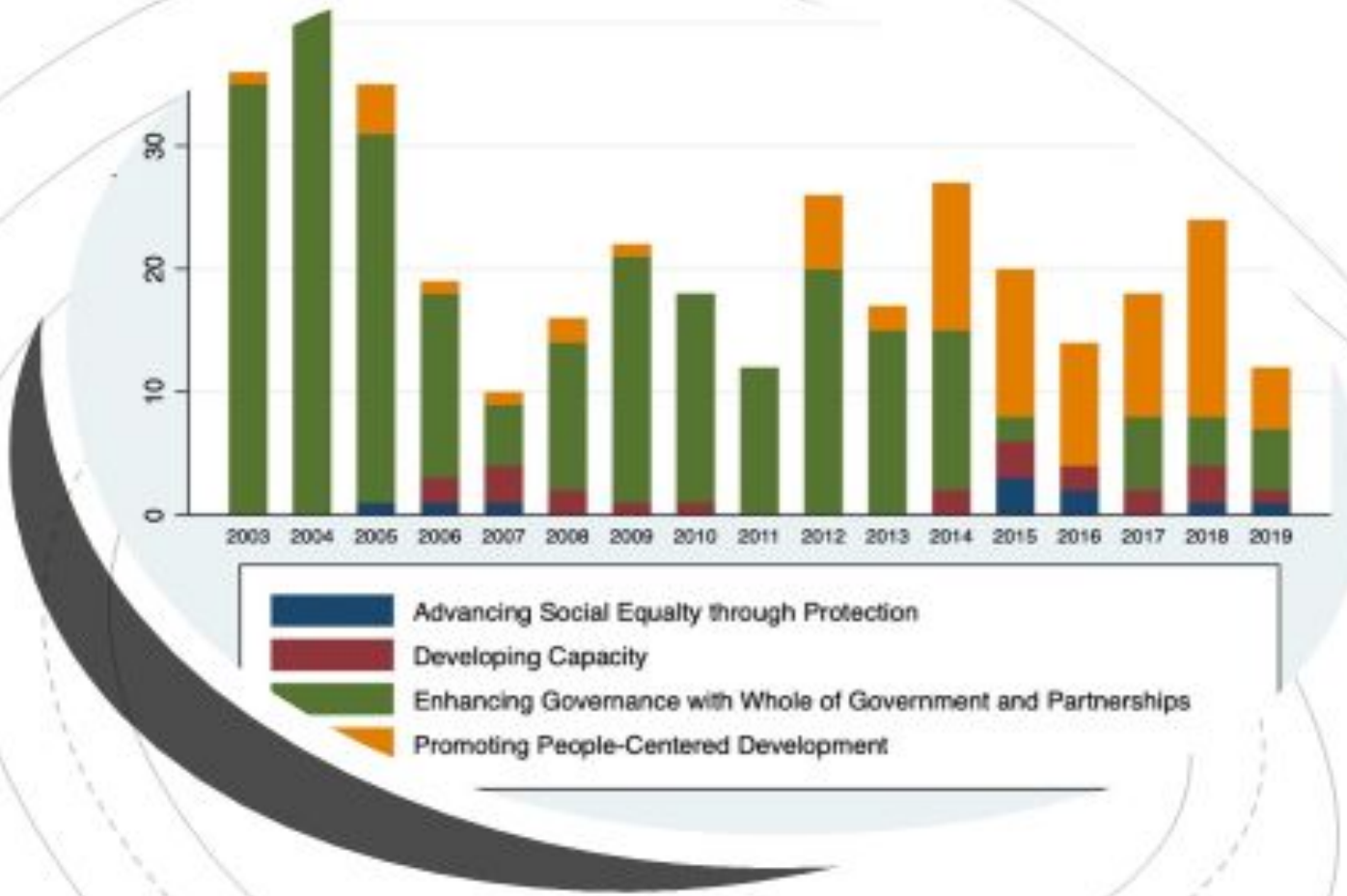


Policy Agenda 2020-2025:
Investing in people to radically reshaping Philippine society into a more inclusive, empowered and humane community

AOs by Theme: 2001-2019

- About 20 AOs per year;
- More than half (53%) on governance;
- Most AOs in 2003.





MCs by Theme:
2003-2019

- **About 21 MCs, per year;**
- **Two-thirds (67%) on governance though in recent years, i.e. 2014-2019, bulk (57%) on protective;**
- **most AOs in 2003 to 2005; least in 2007**

Elements (and Sub-elements) of Theme 1

DSWD
Department of Social Welfare and Development

Advancing Social Equity and Social Justice

Protection of Human Rights and Safety especially of Vulnerable and Marginalized	• Advocating for Rights of All Children to Quality Education and Health Services • Promoting Lifelong Learning Systems, Skills Development Opportunities, and Quality Care at all Life Stages for Everyone • Achieving Gender Equality, Social Cohesion and Inclusion
Reducing, if not eradicating, hunger and malnutrition	• Securing Right to Access Adequate Food and Healthy Diets for Individuals and Families • Ensuring Food Security for All

Elements (and Sub-elements) of Theme 2

DSWD
Department of Social Welfare and Development

Promoting People-Centered Sustainable Development

Social Protection	• **Enhancing Well-being and Empowering of Needy with Social Assistance, Case Management and Graduation Programs** • **Increasing Resilience Mechanisms, including Labor Market Interventions, Safety Nets and Social Insurance for targeted underserved areas & disadvantaged sectors**
Community and Rural Development	• **Enabling Basic Sectors, Mass Organizations, Cooperatives, and Rural Institutions to be Effective Social Organizations** • **Supporting People's Participation in Planning, Implementation, Monitoring and Evaluation**

Elements (and Sub-elements) of Theme 3

DSWD
Department of Social Welfare and Development

Developing Sustained Institutional Capacity for Effecting SWD

Professional Learning & Development for DSWD Personnel, including MOA workers	• Intensifying Technical Skills on Social Work, Public Policy and Data Analytics • Improving Soft Skills for Active Listening and Communication, Critical Thinking, Organization, Negotiation and Partnership Building • Caring for Carers and Monitoring Career Paths
Technical Assistance and Resource Augmentation (TARA) for LGUs	• Assessing Situations, Needs and Capacities of LGUS • Conducting TARA interventions • Strengthening SWD Learning Network
Standard Setting for SWD agencies (SWDAs) and CSOs	• Reducing regulatory burden • Improving regulatory quality and coherence

Elements (and Sub-elements) of Theme 4

DSWD
Department of Social Welfare and Development

Enhancing governance by harnessing whole-of-government and partnerships

Research and Data	• Conducting Policy Relevant Studies • Integrating Data Systems within DSWD and Exploring Wealth of Data, including Innovative Data Sources • Utilizing M&E Reports and Research Findings
Technology	• Developing Systems for Improving Administrative and Support Processes • Making Technology Work for Decision Makers
Resources	• Utilizing All Resources Effectively and Efficiently • Developing Partnerships for Societal Change

Highlights of the Discussions / Comments Raised

	OFFICE
• What to provide models of interventions and social laboratories and primary tools. SWIDLI is the tool. • Equity should focus in providing interventions in poor LGUs. providing more assistance and attention to poor • What are the contingent budget? • Does policy include prevention, rescue instead of just response • Results-based budgeting vs results-based targeting • Hope we can consider changing the nomenclature TARA to describe our empowerment services to our LGUs and SWDAs	FMS
Was the past experiences on devolved services included in your study? e.g. health workers, municipal social workers, etc	Ms. Annette - NHTO

Highlights of the Discussions / Comments Raised

While the top 3 studies per theme were ranked based on the response per given criteria provided, were there other basis in the selection aside from the rank? or it was based only on the pre-work output? Salamat po. - it's based on the prework outputs based on criteria	SB - Ms. Sofia Nungay
Do we have a policy note on the ESP implementation?	SMS - Dir. Irene
For SB , we have developed our Standards Development Framework dn po pala, its for approval of the Secretary na po	SB
I would be excited to witnessing an exhaustive process evaluation in the pilot run of the emergency subsidy program, aka SAP. But, will this be a project of the PDPB? I am thinking that the PMB may be, at present, lacking in capacity to deliver this evaluation.	FMS - Dir Wayne

Highlights of the Discussions / Comments Raised

COMMENTS	OFFICE
We would like to see a comprehensive evaluation of the policy making process and implementation	SMS - Dir Irene
In the context of the Mandanas ruling implementation vis-à-vis policy reforms through research, monitoring data from the LGUs and SWDAs couldn't be over emphasized but this could be challenging, especially in 2022. In the prioritized topics at Theme 1, especially at addressing issues and concerns during disasters, may be our approach be on the family context, instead of only sectoral, but with consideration of vulnerabilities and risks for intervention purposes. It is important that we clarify our focus on the term "people" at theme 1 as we internalize and embrace emphasize our steering role as an agency, and to guide all DSWD units as a policy focus.	FMS - Dir. Wayne
Inform lang po na we already have a Strategic Communication Plan 2021-2024 which took into consideration the Policy Reform Roadmap. Baka we need to sit down na lang to discuss the implementation plan of the Strat COMPLAN for the Policy Reform Roadmap?	SMS