

ONLINE MONITORING OF SWD LAWS

NATIONAL ASSESSMENT OF THE PILOT IMPLEMENTATION

13 Dec 2021 | 1:00 PM | Via Google Meet



DOCUMENTATION REPORT

Preliminaries

Ms. Shery Anne Calmada-Tabogoc officially started the session with the opening prayer and the acknowledgement of participants among the Field Offices (FOs), Local Social Welfare Development Offices (LSWDOs) and Central Office.

Opening Message

Asec. Niwane delivered her opening remarks with focus on the concerted efforts of all stakeholders particularly the FOs and LSWDOs in implementing the Social Welfare Development (SWD) Laws Online Monitoring.



She highlighted that in spite of the hurdles of the implementation both technically and operationally, the pilot test of the online monitoring tool was a success as evidenced by the participation of all Field Offices and the increase in the compliance of the Local Government Units (LGUs). She also encouraged the participants not to be intimidated by the

challenges, instead to transform them into opportunities in strengthening the performance of the department towards the fulfillment of its digitalization journey.

Objectives of the Activity

Ms. Airabelle Leyda gave a refresher of the previous activities leading to today's culminating activity. She further presented the objectives and programme flow.

The specific objectives of the activity were as follows:

- Present the analysis and assessment of the submitted and consolidated

LGU Compliance Monitoring Reports and Field Office Assessment Reports

- Discuss the issues encountered and recommendations to identify the areas of strength and development for the improvement of the system
- Recognize the valuable contributions of LSWDOs and SWD Laws Monitoring Team in the success of the pilot implementation

Programme Flow

ESTIMATED TIME	ACTIVITY/TOPIC	IN-CHARGE
1:00 PM - 1:30 PM	Registration	Secretariat
1:30 PM - 1:35 PM	Invocation	Mr. Rodel R. Pingol , AO V, DSWD-CO
1:30 PM - 1:45 PM	Opening Message	Asec. Joseline P. Niwane , Policy and Plans
1:45 PM - 1:55 PM	Acknowledgement of Participants	Ms. Shery Anne Tabogoc , SWO III, DSWD-CO
1:55 PM - 2:10 PM	Objectives of the Activity & Programme Flow	Ms. Airabelle Leyda , PO III, DSWD-CO
2:10 PM - 2:20 PM	Secretariat's Journey	Mr. Louie Destacamento , Unit Head, DSWD-CO
2:20 PM - 2:25 PM	Objectives of the System	Ms. Airabelle Leyda , PO III, DSWD-CO
2:25 PM - 2:55 PM	Analysis of the Reports	Ms. Rosemarie Joy Lugtu , Econ III, DSWD-CO
2:55 PM - 3:05 PM	Health Break	
3:05 PM - 3:20 PM	Open Forum	Ms. Airabelle Leyda , PO III, DSWD-CO
3:20 PM - 3:50 PM	Analysis and Assessment of Reporting	Mr. Louie Destacamento , Unit Head, DSWD-CO
3:50 PM - 4:05 PM	Open Forum	
4:05 PM - 4:45 PM	Awards & Recognition	Ms. Ma. Carmella Dongga-as , OIC Division Chief, DSWD-CO
4:45 PM - 5:00 PM	Ways Forward	Ms. Ma. Carmella Dongga-as , OIC Division Chief, DSWD-CO Division Chief, PDPB

Secretariat's Journey

Mr. Louie Destacamento started his presentation with a brief introduction of the PDPB-Policy Development and External Affairs Division (PEAD) as the lead in the Policy Agenda which includes the SWD Laws Monitoring as a key component. He presented the journey of the SWD Laws Monitoring focusing on the key activities and initiatives in 2021 that contributed to the DSWD's thrusts and priorities as well as the international, regional and national commitments along SWD and poverty reduction:

- January 2021 - Social Protection Operational Framework and Human Development and Poverty Reduction Cluster (HDPRC) Roadmap 2019-2022;
- February 2021 - LSWDO Mapping;
- March 2021 - DSWD Policy Agenda 2022-2025 and Consultative Meetings with ALSWDOPI;
- April 2021 - Consultation Meetings on EO 138 or Devolution;
- May 2021 - Socioeconomic and Peacebuilding Framework 2020-2023;
- June 2021 - Orientation and Workshop on the Online SWD Laws Monitoring;
- July 2021 - National Policy Forum;
- August 2021 - Cascading Sessions on the Online SWD Laws Monitoring;
- September 2021 - Finalization of the Devolution Transition Plan;
- October 2021 - Cascading of the Proposed LSWDO Structure;
- November 2021 - Policy Study Sessions led by the PDPB;
- December 2021 - Assessment of the Online SWD Laws Monitoring

Objectives of the System

Ms. Leyda went over the objectives of the SWD Laws Online Monitoring as a review. She highlighted that the system aims to promote further the culture of monitoring especially in the LGUs along SWD as well as strengthen the role in Technical Assistance of the DSWD especially the Field Offices. The System also streamlines the existing SWD Monitoring at the local and regional level as part of the operationalization of DSWD's 2021 Thrusts of the Policy Agenda 2020-2025 and Operationalization of EO 138 focusing on the strengthening of M & E at the regional & local levels.

Analysis of the Report

Ms. Rosemarie Joy Lugtu presented the results of the pilot test with key findings as follows:

- Out of 16 Regions, Region CALABARZON had the most number of LGUs with online submission of LGU Compliance Monitoring Report followed by Regions VI, X, III, and V.
- FO NCR was the most compliant with 64.71% compliance rating, followed by FOs X, VI, CALABARZON & XI.
- Additional to the sector monitored this year is the IP Sector.
- 66.46% (1,104) of the target LGU offices and functionaries attended the cascading sessions.
- Most of the LGUs that participated in the pilot implementation were from 1st class (29%) LGUs while the least were from the 6th class LGUs (2.81%).
- Region CALABARZON has the most number of local policies issued with 205 local issuances followed by FOs X, III, VI, and XII.
- Most of the local policies issued were cross-sectoral in nature followed by family/community and children sectors.
- The top monitored SWD laws in terms of local issuances reported are for the following:
 - RA 7610 or Special Protection of Children Against Child Abuse, Exploitation, Discrimination Act
 - PD 603 or Child and Youth Welfare Code
 - RA 9262 or Violence Against Women and Children
 - RAs 10410 & 8980 or Early Years Act and Early Childhood Care and Development Act
 - RA 9710 or Magna Carta of Women
- While the following laws have the most Program/Project/Activity (PPAs) proposed:
 - PD 603
 - RA 9994
 - RA 10410 & RA 8980
 - RA 7160
 - RA 9710
 - RA 9262
 - RA 9442
 - RA 10754
 - RA 9344
 - RA 7277

- On the Issues and Gaps, the top issue cited was the lack of human resource complement of the LSWDOs to do its functions and roles. This was followed by the lack of funding, lack of local ordinances, COVID-19 restrictions and lack of physical resources.
- The lack of human resource complement comprises the integrity and adequacy of the case management, program design review and assessment, and attendance and lobbying to inter-office and inter-agency meetings
- On the other hand, the least cited issue was the lack of leadership support, program reach, program social preparation, program requirements and targeting.
- The recommendations for the various offices and units:

Sanggunian:

- Localization and implementation of ordinances in line with the national laws
- Enact/approve local policies supporting social welfare and development programs and services
- Appropriate resources and funding (human resource and PAPs)

LGUs:

- Review and support SWD laws, programs and services
- Allocate funding for M&E
- Appropriate funds for advocacies and IECs of SWD laws
- LSWDOs to establish partnership with other departments, organizations and LGUs
- Maximize alternative channels of delivery of programs and services, i.e., online, etc.

Field Offices:

- Conduct Technical Assistance and Resource Augmentation to LGUs on the emerging laws and its IRR, M&E, resource allocation and program implementation in the new normal
- Create an advocacies to lobby adoption of resolutions in the different programs across sectors
- Provide proposed organizational structure of LSWDO with attached policies mandating LGU to create the needed plantilla positions
- Provide capability buildings to LGUs
- Furnish copy of the assessment report to the Local Chief

Executive regarding functionality of LSWDO

- Intensify recommendations and understanding between national and local agencies on roles and obligations regarding accreditation process;
- Review accreditation tools/methods/process if viable or possible in the LGU or Barangay Level considering fund restrictions;
- Make a semestral follow up re: status of TARA findings and its corresponding recommendations to the LCE.

Inter-agencies:

- Lobby support in the issuance of local policies
- Provide technical assistance on the emerging SWD laws and its IRR
- Provision of situational analysis
- Initiate creation of memorandum circulars, agreement, resolutions, among others
- Monitor compliance of LGUs to regional commitments

The following observations was made in the review of the recommendations made:

- Some recommendations are not aligned with the mandate of the concerned office/agency;
- Almost all recommendations are focused on administrative and logistics concerns not on program design/effectiveness;
- Recommendations are not supported by sectoral statistics;
- Recommendations are not anchored on the provincial and/or regional targets and variances; and
- No comprehensive recommendations for LGU functionaries (LPDC, Local Administrator, PESO, among others), FO functionaries (TARA focal, SWD team, Combased focal), and Regional Inter-agencies

Analysis and Assessment of the Reporting

Mr. Destacamento presented the evaluation of the system with the following highlights:

- Only 89 LGUs participated in the assessment survey. This is 25% of the total 534 LGUs who participated in the online SWD Laws Monitoring;
- 72.3% of the respondents said that the system using the KOBO tool was

easy to enter, operate, use and understand;

- However, 42.6% said that the system consumed their internet usage while 40.6% said that the system experienced frequent lags;
- On the LGU Compliance Monitoring Form, 78.40% of the respondents said that the requested data were relevant and 63.6% said that data generated from the report can be used as reference materials to other plans or reports;
- On the Field Office Assessment Form, 84.6% said that the Data generated from the report can be used as reference materials to other plans or reports

To contextualize these assessments, Mr. Destacamento provided the various projections and situational analysis of the Philippine social and poverty landscape based on different literatures. He also gave a refresher on the objectives of assessment and reporting in the purview of M&E.

The key recommendations for the enhancement of the system are as follows:

Form:

- Additional box for the monitoring and tagging of PAPs relative to CDP commitments
- Exclusive recommendation box for PSWDOs
- Additional box for the monitoring of International SWD Laws
- Clustered inventories of (implementation vs design) issues/gaps
- Availability/access to the submitted report
- Sectoral layout instead of thematic layout
- Sharing of prototype Assessment Report

Content:

- Conduct the monitoring and assessment of SWD laws in collaboration with LGU functionaries.
- Invest in a strategic communication plan to get the buy-in of CSOs for check and balance but focus on internal communication strategies to win the support of local administrator, budget officer, LPDC, Sanggunian and the LCE.
- Focus on the implementability of recommendations. Consider categorizing into short term, medium term and long term.
- Assessment and recommendations should be supported by sectoral statistics, and should be anchored on the provincial and/or regional

- Reactivate the TARA function of PSWDOs

Summary of Issues and Concerns

During the open forum the following issues and concerns were raised and at the same time responded by the resource persons:

Issues/Concerns	Response
Analysis of the Reports	
Do we have an update on the enhancement of the tool? - Al Dela Cruz, FO II	Ms. Lugtu responded that this question will be answered during the next topic and in the ways forward.
Is an offline system a possibility to assist those LGUs that have intermittent internet connection? Also, report generation to produce comprehensive reports to assist LGU. Can it be enhanced to be more user-friendly and be streamlined across levels from local, regional and national? - John Piermont Montiilla, FO VI	Ms. Lugtu responded that in accomplishing the online form, the encoder can go online first in accessing the link then offline in encoding the reports. Once done in the encoding, the encoder needs to reconnect with the internet for submission.
Based on our Technical Assistance visit and session with the LGUs on this online monitoring of SWD Laws <i>iba iba po ung sector focal nila Baka pwede po na iimprove ung tool and iallow ung multiple device and several users para simultaneous po ung pag encode ng sector focals. Thank you po</i> - Lily C Demabildo, NCR	
Suggestion ko po, mas maganda	

<p>siguro na gawin na "application" nalang po sya para mas friendly user po talaga po.</p> <ul style="list-style-type: none"> - MSWDO BAGUMBAYAN, SULTAN KUDARAT 	
<p>Once submitted, we cannot print copy of all our answers...If possible, there should be an additional feature to PRINT the whole report</p> <ul style="list-style-type: none"> - Cottie Jalmasco 	<p>Ms. Lugtu answered that there is a print option available in the system.</p>
<p>Consider na ma enhance ang tool na pwedeng maka encode and edit using different computers, There are instances na initially sa office nag encode then tinapos ang encoding sa bahay pro di na ma continue kasi need na same computer ang gamitin. In terms sa printing ng report, nag overlap ang mga words kaya din rin mabasa.</p> <p>Agree with Sir John Pier to have a word file (same content and format)na pwedeng copy paste sa KOBO</p> <ul style="list-style-type: none"> - Rose Sharon Alcantara, NCR: 	<p>Ms. Lugtu responded that these are some of the limitations of the Kobo Toolbox.</p>
<p>Good pm po. Like the other LGUs, we would suggest that the tool can be done offline</p> <ul style="list-style-type: none"> - Conchita Nahigan 	<p>Ms. Lugtu answered that in accomplishing the online form, the encoder can go online first in accessing the link then offline in encoding the reports. Once done in the encoding, the encoder needs to reconnect with the internet for submission.</p>
<p>Report Generation is important feature for the system for documentation purposes and for MOVs narin sa staff, or download feature para makita natin ang mga na input ng LGUs.</p>	

<p>Fund augmentation from CO for possible face-to-face re-orientation/roll-out to LGUs</p> <ul style="list-style-type: none"> - Melgazar O Saldariega 	
<p>Same po sa CAR considering that most of our provinces/municipalities are GIDAs, mahina din ang data and most walang signal (internet) pati cellphone. pwede magbyahe sa sentro pero need additional resources. thank you.</p> <ul style="list-style-type: none"> - Puely Copero 	
<ul style="list-style-type: none"> ● Use of e-signature ● Internet connectivity of LGUs ● Baseline should not be based in the total target LGUs <ul style="list-style-type: none"> - Al Dela Cruz, FO II 	<p>The use of e-signature is important in the online form for the CO to ensure the integrity of the data provided by the LSWDOs.</p>

Ms. Lugtu acknowledged all the comments and recommendations and responded that these shall form part of the review for the planned enhancements of the system. She also reiterated that since this is the pilot implementation, enhancements as to the process and systems implementation will also be reviewed.

Issues/Concerns	Response
Analysis and Assessment of the Reporting	
<p>There is no comprehensive TA yet on FO Assessment Report particularly on the context of SWD Laws. The input provided by LGUs as stated in the form is not sufficient enough to complete the context needed. There should be a separate Capacity Building to LGUs and</p>	<p>Mr. Destacamento responded that indeed much are still needed to be improved in the monitoring and evaluation to come up with the most comprehensive and applicable report and recommendations for all stakeholders on advocating SWD. It</p>

<p>enhance the Tool to provide baseline data on SWD data. This should be included in the LGU Competency Needs Assessment Re: TARA Plan.</p> <ul style="list-style-type: none"> - Al Dela Cruz, FO II 	<p>was identified in the EO 138 that the agencies thru its Field Offices will conduct a series of skills upgrading to strengthen the M&E mechanisms in the LGUs. The M&E specialized training(2016-2019) and M&E Conferences(2015-2019) organized by PDPB for the FO counterparts have prepared them to be an ideal resource person(part of their reentry plan) for the TARA activities which will be organized by the TARA focal for the LGUs.</p>
<p>Clarification if how we can insert tabular or graphical presentation on the FO assessment report using the kobo tool parang gaya po ng nai-present today ni Ms. Rose Lugtu. As we prepare the assessment report, initially we tried to insert tables and graphs prior to the analysis, but we cannot see the command or tool on how to insert such.</p> <ul style="list-style-type: none"> - Lily C Demabildo, NCR 	<p>Ms Lugtu answered that said feature is the limitation of the KOBO tool. Users can just extract the data and create tables with Excel or its equivalent</p>
<p>Are we doing a consolidation of our SPDR and SWD Law Report? Initially, we should focus our SWD Law monitoring report on the analysis of the issues and challenges of LGUs and the implementation of SWD Laws Re: PAPs, for the provision of TARA.</p> <ul style="list-style-type: none"> - Al Dela Cruz, FO II 	<p>Mr. Destacamento responded that the SWD Laws Monitoring can be a complementary to the SPDR Report. These two reports can be both beneficial to all concerned for deriving solutions that are backed up by data from the local context. We have short term, medium term and long term plans for reform. The automation of monitoring will surface the overlapping data and redundant data extraction. One of the main objectives of the</p>

	digitalization project is to harmonize, reduce and streamline monitoring reports/systems.
Ano ang status ng FRVA-IS na part po ng SPVAM may plan pa naman kaming mag conduct ng SPDR writing at re-orientation ng FRVA-IS sana this month pinostpone na lang next year? - Melgazar O. Saldariega, IX	FRVA and SPVAM are being transitioned and endorsed to the CBMS now being handled by PSA.
Duplication of efforts along report submission particularly on reports on Social Protection for NEDA and other line agencies. Is there a move to consolidate these submissions into one report only to minimize submission of too many reports. - John Piermont Montilla, VI	The establishment of ARTA to strategically address the overlapping of processes among government agencies will require NEDA, DILG, DSWD among others to reengineer and streamline their monitoring processes thru the whole of government approach(WOG).

Awards and Recognition

Part of the activity was the recognition of the efforts of the participating LSWDOs and Field Offices as well as special citations through the Paglaray Award. Paglaray was derived from the Visayan word which means alignment. The awarding highlights the intention of monitoring the vertical and horizontal alignment of SWD laws compliance. The following are the awardees:

NAME OF AWARD	NAME OF LGU/FO
Early Bird Award (Early Submission)	1. Ibaan, Batangas 2. Polomolok, Cotabato
Most Comprehensive Report (MSWDO)	Guinsiliban, Camiguin
Most Comprehensive Report (CSWDO)	City of Tabuk, Kalinga

Most Comprehensive Report (PSWDO)	Quezon Province
Good Practice (CSWDO)	Cagayan De Oro City, Misamis Oriental
Good Practice (PSWDO)	Quezon Province
Good Practice (Field Office)	FO VI
Most Active PSWDO	Batangas Province
Most Pro-active Regional SWD Laws Monitoring Team	FO NCR
Special Citations	
Most Number of Submitted LGU Compliance Monitoring Report)	FO CALABARZON
Well-organized, consistent and systematic presentation of FO Assessment Report Category	FO MIMAROPA
Best Regional SWD Laws Monitoring Team	FO NCR FO CALABARZON FO X FO XI FO XII

Certificates of Recognition were also given to the following for their esteemed contributions to the series of cascading sessions in the Pilot Implementation of the Online SWD Laws Monitoring:

- Mr. Danilo Camposano of the PDPB
- Mr. Louie Destacamento of the PDPB
- Ms. Rosemarie Joy Lugtu of the PDPB
- Ms. Shery Anne Calmada-Tabogoc of the PDPP
- Ms. Airabelle Leyda of the PDPB

Ways Forward

Ms. Ma. Carmella Dongga-as, OIC-DC of PDPB-PEAD provided the closing remarks and ways forward highlighting the key activities in the future journey of Online Monitoring of SWD Laws:

- Sharing of National Database by December 2021
- Sharing of prototype report, series of TAs by December 2021
- Sharing of the Pilot Test Output on Regional SWD Forum by S1 of 2022
- Submission of LGU Compliance Monitoring Report for the 2nd Semester of 2021 on January 30, 2022
- Submission of FO Assessment Report for the 2nd Semester of 2021 by February 28, 2022
- Transition from KOBO tool to ICTMS-developed system, its institutionalization and enhancement of required MOVs by 2nd Semester of 2022

Ms. Dongga-as extended her appreciation to all the participants involved in the pilot implementation as well as encouraging everyone to sustain the efforts made in the digitalization of the SWD Laws monitoring and reporting. She also reiterated that the recommendations made for the enhancement not only of the system but the process as well will be reviewed accordingly.

Prepared by:

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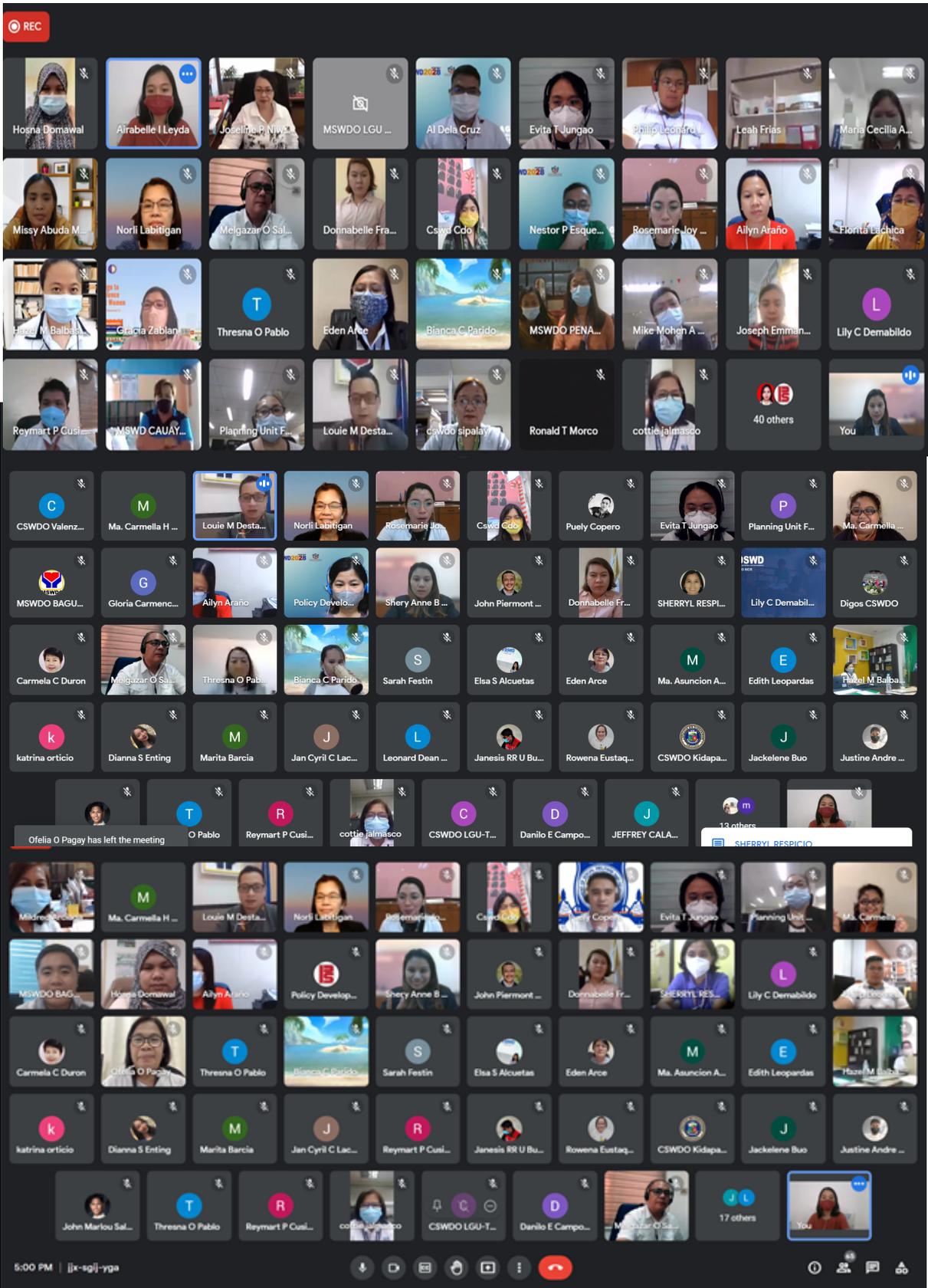
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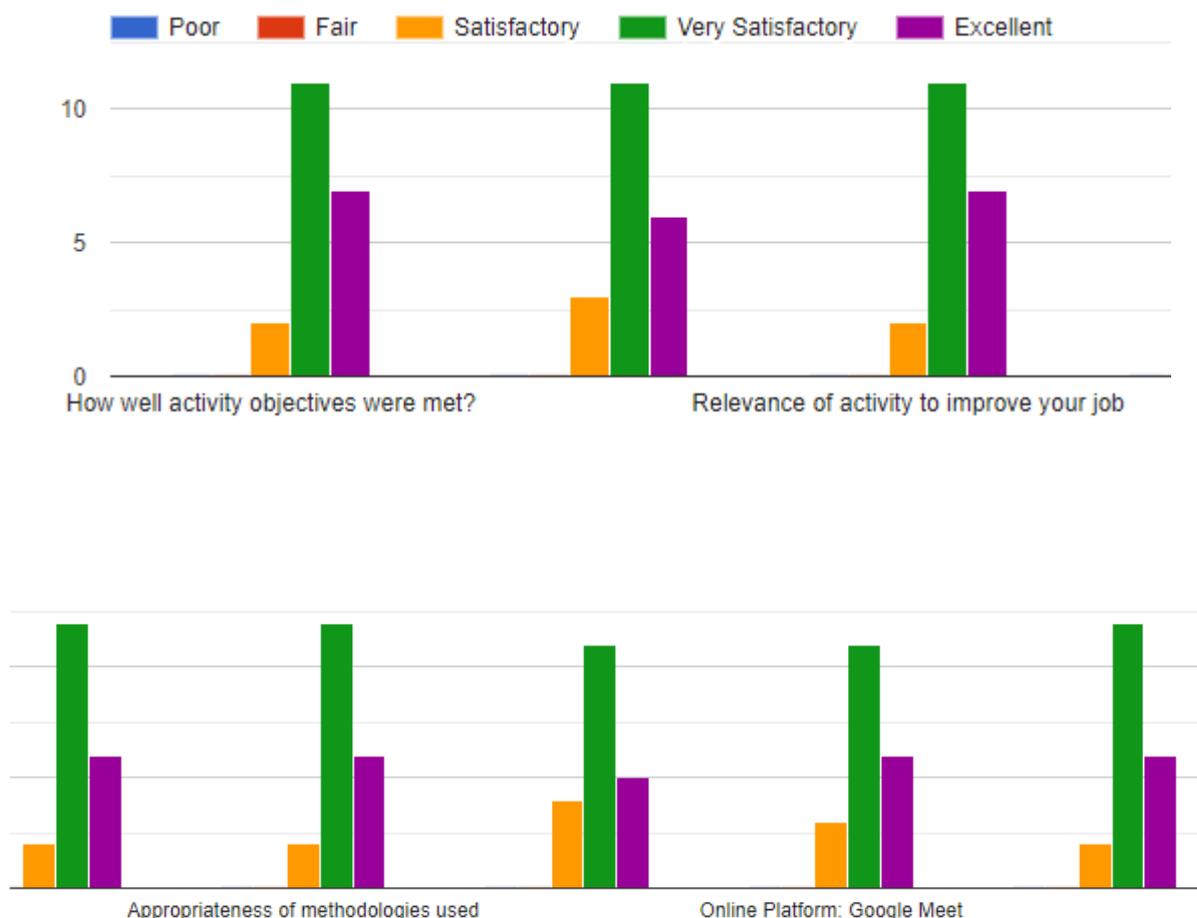
JOSELINE P. NIWANE
Asst. Secretary and Concurrent Head-PDPB

Photo Opportunity



Evaluation Result

The overall result of the evaluation of the activity is Very Satisfactory which is breakdown below:



WHAT ARE THE STRONG POINTS OF THE ACTIVITY?

1. Expertise of the resource person
2. Recognition on the efforts of partner LGUs and the FOs
3. The content shared by the RPs were relevant and concise
4. Presentation of the analysis of the consolidated reports
7. Comprehensive report on the assessment result

8. Gained better understanding with the online monitoring survey of SWD laws
9. Presentation of summary of assessment results
10. Due recognition of all best performers
12. Participation of everyone
13. The results of the online survey and concerns being discussed
14. Resource Speaker were knowledgeable of the topic
15. Awards and knowledge
16. Presentation of the Analysis of the Reports, Analysis and Assessment of Reporting and the Awards and recognition
17. Facilitation of the activity is very good. All the team members did their job well.
18. Time conscious and management

WHAT ARE THE WEAK POINTS OF ACTIVITY?

1. Internet connection
2. Limited time for the open forum
3. Not enough time to consider/ discuss/ tackle ALL concerns
4. No citation from any NCR LGU
5. Invitation to join this activity was received just this morning at 11:00AM
6. The speakers and some of the resource persons were laughing and being informal despite having participants that are external to the department

WHAT ARE YOUR SUGGESTIONS TO IMPROVE THE ACTIVITY?

1. Better if activity conducted face to face
2. Provide updates/response on the raised clarification which are not responded during the session
3. A more in depth review of the system

4. Please consider all applicable and appropriate recommendations to improve the system. Considering that there are wide areas to be considered (National Guidelines, issues and concerns relative to SWD Programs and Services) in the SWD laws monitoring, we request the Central Office to come up with a learning conversation with the LGUs wherein the SME from CO to conduct the activity per cluster.
5. Maybe whole day next time
6. None. The activity met my expectations so far and very helpful for us to improve our performance and team efforts and also the assessment report. Thank you
7. Can we have a copy of those presentations discussed by Resource Persons?
8. Add the result of the evaluation (awards) during the DSWD anniversary and include as an agenda of the agreed quarterly meeting with FOs the discussion on all matters being monitored by or concerns the PDPB (i.e., ECCD, SWD Laws, Assessment Reports, HPMES, Research/FOI, ARTA/ISO)

WHAT ARE YOUR LEARNINGS/INSIGHTS FROM THE ACTIVITY?

1. Doing Assessment Report
2. The importance of monitoring the SWD Laws
3. Results of the consolidated reports
4. Need to capacitate human resource on the use of ICT
5. It is better to be updated in online monitoring tools
6. Need of sustaining healthy collaboration with lswdos and providing well-deserved recognition of LSWDOs
7. Transition to something digital is hard, but we need to embrace it
8. In order to attain office & Professional development must upgrade and complement with the trend
9. Presentations of the consolidated sectors were already determined which areas should be looked into, especially the lack of human resource and funding requirements.
10. Gained additional knowledge on the preparation of assessment and analysis of report and the why's and how's of the automated SWD Laws monitoring

11. There is no turning back, digitalization of the reporting / monitoring system is indeed indispensable in our work today. Such a big challenge for all for us so we need to upgrade / enhance our skills in terms of digital technology, and we need assistance along this matter.
12. There are areas for improvement in consulting the users of the system since the expectations from the assessment reports are not supported by the features and information required by the KoboToolBox

IN WHAT AREAS OF YOUR PROFESSIONAL OR PERSONAL LIFE CAN YOU APPLY THE LEARNING FROM THE ACTIVITY?

1. Reportorial Requirements
2. Preparation of the assessment reports
3. Monitoring on the implementation of CO/FO approved policies
4. Monitoring, planning and reporting of the SWD Laws
5. Improvement on the use of online platform in reporting
6. Adopting Policies
7. Can be applied both to professional and personal life
8. In my task as focal in SWD laws monitoring
9. Need for improvements
10. The manner on how to treat the importance of data
11. Planning, implementation and M&E. For personal, able to foresee and handle situations in very organized manner and widen my knowledge and soon to be my wisdom.
13. As SWD planner and secretariat to the Regional Policy Development and Review Committee